

Data protection information

Information on data processing in accordance with Art. 13, 14 GDPR

We are pleased that you are visiting our homepage and thank you for your interest. Handling the data of our guests, business partners and interested parties is a matter of trust. The trust you place in us is very important to us and therefore we are committed to handling your data with care and protecting it from misuse.

This data protection information applies to the processing of personal data within the area of responsibility of Andante Hospitality Dresden, Erding Betriebs-GmbH. It informs the website visitor about data processing in the context of the operation of our domain www.andantehotels.com.

In particular, we comply with the EU General Data Protection Regulation (GDPR) and the German Federal Data Protection Act (BDSG). When using the Internet, we are guided by the Telecommunications Telemedia Data Protection Act (TTDSG) of the Federal Republic of Germany to protect your personal data. In the following, we explain what information we collect during your visit to our website and how we use personal data.

Name and address of the person responsible

The controller within the meaning of the EU General Data Protection Regulation (GDPR) is the:

Andante Hospitality Dresden, Erding Betriebs-GmbH
Heinrich-Knote-Straße 20
D-82343 Pöcking

Mail: info@andantehotels.com

For information on the legal representative of Andante Hospitality Dresden, Erding Betriebs-GmbH, please refer to the legal notice on the website.

Name and address of the data protection officer

Mr. Kay Kühnel

DataSolution LUD GmbH
Isarstraße 13
D-14974 Ludwigsfelde

Mail: mail@hoteldatenschutz.de

General information on data processing

Scope of the processing of personal data

We collect and use our users' personal data only insofar as this is necessary to provide a functional website and our content and services. The collection and use of our users' personal data only takes place regularly with the user's consent. An exception applies in cases where prior consent cannot be obtained for factual reasons and the processing of the data is permitted by law.

Legal basis for the processing of personal data

We process personal data on the basis of the following legal bases:

- Insofar as we obtain the **consent of the data subject** for the processing of personal data, Art. 6 para. 1 lit. a GDPR serves as the legal basis.
- When processing personal data that is necessary for the **performance of a contract** to which the data subject is a party, Art. 6 para. 1 lit. b GDPR serves as the legal basis. This also applies to processing operations that are necessary to carry out pre-contractual measures.
- Insofar as the processing of personal data is necessary to **fulfill a legal obligation** (statutory provisions) to which our company is subject, Art. 6 para. 1 lit. c GDPR serves as the legal basis.
- If the processing is necessary to **safeguard a legitimate interest** of our company or a third party and if the interests, fundamental rights and freedoms of the data subject do not outweigh the former interest, Art. 6 para. 1 lit. f GDPR serves as the legal basis for the processing.

We will refer to the relevant terms in connection with the respective processing so that you can classify the basis on which we process personal data.

If personal data is processed on the basis of your **consent**, you have the right to **withdraw** your consent from us at any time with effect for the future.

If we process data on the basis of a **balancing of interests**, you as the data subject have the right to **object to** the processing of personal data, taking into account the provisions of Art. 21 GDPR.

Data erasure and storage duration

The personal data of the data subject will be deleted or blocked as soon as the purpose of storage no longer applies. Data may also be stored if this has been provided for by the European or national legislator in EU regulations, laws or other provisions to which the controller is subject. The data will also be blocked or erased if a storage period prescribed by the aforementioned standards expires, unless there is a need for further storage of the data for the conclusion or fulfillment of a contract.

Collection, processing and use of personal data at Andante Hospitality Dresden, Erding Betriebs-GmbH

Description and scope of data processing

The purpose of the hotel group is the operation of several hotels in Germany with joint responsibility. The collection, processing and use of data is carried out for the stated purpose.

Andante Hospitality Dresden, Erding Betriebs-GmbH, Heinrich-Knote-Straße 20, 82343 Pöcking, Germany is responsible for the provision of central services such as reservations, marketing and personnel management. To enhance our services, we manage all data received in our central hotel software within the hotel group and in the CRM system. The responsible party is the hotel in which the booking is made. The respective booking data can only be viewed by the responsible party; access to a guest's master data is used together, e.g. to make a reservation for another hotel at a later date, to rebook or to carry out marketing activities centrally. Central services such as reservations and marketing access this data for this purpose.

Legal basis for data processing

The legal basis for the processing of the data is the conclusion of an accommodation contract with the guest. The transmitted data is stored in our hotel software and used to execute the contract.

Affected groups of persons, data and data categories:

The following categories of personal data are collected, processed and used to fulfill the listed purposes:

- Guest data (in particular first and last name, address data, contact data, reservation data, guest requests, billing data)
- Other customer data (especially address data, billing and service data)
- Prospective customer data (especially interest in accommodation, address data)

Recipients to whom the data may be disclosed:

Data may be communicated to the following recipients:

- Internal departments involved in the execution and fulfilment of the respective business processes (e.g. hotels of the hotel group, central reservation, accounting, sales & marketing, IT organization)
- Public bodies that receive data on the basis of statutory provisions (e.g. law enforcement authorities, public authorities)
- External contractors in accordance with Art. 28 GDPR (service providers)
- Other external bodies (e.g. credit institutions, companies if the data subjects have given their written consent or transmission is permitted on the basis of an overriding legitimate interest)

Purpose of data processing

The main purpose of the collection, processing or use of personal data is the administration, care and hospitality of guests within the framework of the accommodation contract.

Duration of storage

The legislator has issued various retention obligations and periods. Once these periods have expired, the corresponding data and data records are routinely deleted or anonymized if they are no longer required for contract fulfilment. For example, the commercial or financial data of a completed financial year is deleted after a further ten years in accordance with legal regulations, unless longer retention periods are prescribed or required for legitimate reasons. Reservation documents can be destroyed after 6 years, the special registration form after one year at the end of the year.

Possibility of objection

You have the option to object to the processing of your data at any time. We have set up the e-mail address datenschutz@andantehotels.com for this purpose.

Your stay at the hotel

Description and scope of data processing

During your stay at our hotel, we collect and process information about guests in our hotel software. Data from the following groups of people may be stored:

- Guests, business partners, companies
- Interested parties and potential interested parties (e.g. for requests for quotations)

The data collected may include

- First and last name
- Date of birth
- Contact details (telephone, e-mail address)
- Address
- Nationality
- Company data, if applicable
- ID and passport details (for foreign guests on the registration form)
- Data on services, billing data,
- Data on payment processing (e.g. credit card data)
- Video recordings to collect evidence in the event of vandalism, burglary, robbery or other crimes

If you have made the booking on a hotel portal, with a tour operator or in a travel agency, your data will be forwarded to us by these providers in order to fulfill the concluded contract.

The city / municipality of a hotel can levy an accommodation tax, i.e. a tax that is levied on paid accommodation. In this case, the guest is the tax debtor. As an accommodation provider, we collect the tax from the guest and pay it to the city / municipality. As a guest, you can exempt yourself from the tax if the stay is for business reasons. In this case, we will collect your personal data and details of your stay in a separate declaration as specified by the city/municipality.

Purposes and legal basis of data processing

We use the personal data provided by you exclusively for the fulfillment of the agreed contractual services, i.e. the administration, care and hospitality of guests within the framework of the accommodation contract.

We store your data in our hotel software as well as in reservation, billing and payment applications. In addition to your personal data, this may also include billing data on food and beverages, telephone calls made from your room and/or other hotel-specific services.

Hotels are obliged by the registration regulations (§ 29 ff. of the Federal Registration Act) to have their guests fill out a registration form on site or online. In addition to the first name, surname and address, this also contains information on the date of birth, nationality and accompanying family members. We must also request an ID number from foreign guests. All other information is voluntary.

If services are used, only the data required to provide the services is generally collected. If further data is collected, this is voluntary information. The processing of personal data takes place exclusively for the fulfillment of the requested services and for the protection of our own legitimate business interests in accordance with Art. 6 para. 1 lit. f GDPR.

Data is used for the following purposes:

- Registration on arrival and departure incl. filling out the registration form
- Handing out the room card for yourself and fellow travelers
- Implementation of desired services
- Processing of payment modalities
- Billing and reporting as part of the accommodation tax / visitor's tax
- Saving preferences for future hotel stays

Contact details of our guests may be used for advertising purposes at a later date. The use of the e-mail address requires your consent.

Data will only be processed for purposes other than those mentioned if such processing is permitted under Art. 6 (4) GDPR and is compatible with the original purposes of the contractual relationship. We will inform you about this processing before processing your data in this way.

Recipients to whom the data may be disclosed:

- Public bodies that receive data on the basis of statutory provisions (e.g. municipal or local authorities, law enforcement authorities, public authorities)
- Internal departments involved in the execution and fulfilment of the respective business processes (e.g. administration, accounting, sales & marketing, IT organization)
- Affiliated hotels (master data in PMS)
- External contractors in accordance with Art. 28 GDPR (service providers)
- Other external bodies (e.g. credit institutions, receivables management, companies such as travel agents, insofar as the data subjects have given their written consent or transmission is permitted due to an overriding legitimate interest)

Deletion of data

The legislator has issued various retention obligations and periods. Once these periods have expired, the corresponding data and data records are routinely deleted if they are no longer required to fulfill the contract. For example, the commercial or financial data of a completed financial year is deleted after a further ten years in accordance with legal regulations, unless longer retention periods are prescribed or required for legitimate reasons. Reservation documents can be destroyed after 6 years, the registration form after one year at the end of the quarter. If data is not affected by this, it will be deleted unsolicited if the stated purposes cease to apply.

Video recordings are stored for 72 hours.

Possibility of objection

You have the option to object to the processing of your data at any time. We have set up the e-mail address datenschutz@andantehotels.com for this purpose.

Online booking via the website

Description and scope of data processing

On our website there is the possibility to book rooms and arrangements for each Andante Hotel. If you make use of this option, the data entered in the input mask will be transmitted to us and stored. These data are *First and last name, e-mail address, telephone number, number of fellow travellers (adult/child), room selection, payment method, address (voluntary), company (voluntary), wishes (voluntary), date and time of reservation.*

We use payment service providers to process the purchase transaction. You can select the payment method yourself. We would like to point out that your payment data may be transmitted to the payment service provider's server in the USA and processed there in accordance with your selection.

If you make an online booking from our website, this is done through the online reservation system of TravelClick, Inc, address: 7 Times Square, 38th Floor, New York, USA. All booking data entered by you is transmitted in encrypted form. Our contractual partner has undertaken to handle your transmitted data in accordance with data protection regulations. It takes all organizational and technical measures to protect your data. By using TravelClick, personal data is transferred to third countries outside the European Economic Area, in particular the USA. We have concluded standard contractual clauses of the EU Commission with TravelClick in accordance with Implementing Decision (EU) 2021/914 of June 4, 2021. The content of

these standard contractual clauses can be viewed at <https://eur-lex.europa.eu/legal-content/DE/TXT/HTML/?uri=CELEX:32021D0914&from=DE>

Legal basis for data processing

The legal basis for the processing of the data is the conclusion of an accommodation contract.

To enhance our services, we manage all data received in our central CRM software. The responsible party is the hotel where the booking is made. The respective booking data can only be viewed by the responsible party; access to a guest's master data is used together, e.g. to make a reservation for another hotel at a later date, to rebook or to carry out centralized marketing activities. Central services such as reservations and marketing access this data for this purpose. The legal basis for the processing of the data is our legitimate interest in data processing in the context of centralized management and use of the data of our customers and business partners within the hotel group.

If there is no contractual relationship, we will delete the data after one year at the end of the year.

Purpose of data processing

The processing of the personal data from the input mask serves us solely to process the booking request and to process payment transactions.

Duration of storage

The data will be deleted as soon as it is no longer required to achieve the purpose for which it was collected. In the case of a contractual relationship, we will delete the data received as soon as national, commercial, statutory or contractual retention requirements have been met.

Possibility of objection

You have the option to object to the processing of your data at any time. We have set up the e-mail address datenschutz@andantehotels.com for this purpose. We would like to point out that in the event of an objection, the booking cannot be completed or the conversation cannot be continued.

Online booking via other websites

Description and scope of data processing

Andante Hospitality Dresden, Erding Betriebs- GmbH gives interested parties the opportunity to book rooms and arrangements for each hotel via hotel reservation portals (third-party providers). If you make use of this option, the data entered in the input mask will be transmitted to us and stored to the extent permitted by the respective hotel reservation portal in accordance with its own data protection regulations. Data can be: *Salutation, first and last name, booking details (room, arrangements, period of stay, requests), number of fellow travellers, estimated time of arrival, contact details (e-mail address, telephone number) if applicable, address if applicable, payment details (credit card details) if applicable.*

Legal basis for data processing

The legal basis for the processing of the data is the conclusion of an accommodation contract.

To enhance our services, we manage all data received in our central CRM software. The responsible party is the hotel where the booking is made. The respective booking data can only be viewed by the responsible party; access to a guest's master data is used together, e.g. to make a reservation for another hotel at a later date, to rebook or to carry out centralized marketing activities. Central services such as reservations and marketing access this data for this purpose. The legal basis for the processing of the data is our legitimate interest in data

processing in the context of centralized management and use of the data of our customers and business partners within the hotel group.

If there is no contractual relationship, we will delete the data after one year at the end of the year.

Purpose of data processing

The processing of the personal data from the input mask serves us solely to process the booking request and to process payment transactions.

Duration of storage

The data will be deleted as soon as it is no longer required to achieve the purpose for which it was collected. In the case of a contractual relationship, we will delete the data received as soon as national, commercial, statutory or contractual retention requirements have been met.

Andante Hospitality Dresden, Erding Betriebs-GmbH has no influence on the storage periods of the respective hotel reservation portal.

Possibility of objection

You have the option to object to the processing of your data at any time. We have set up the e-mail address datenschutz@andantehotels.com for this purpose. We would like to point out that in the event of an objection, the booking cannot be completed or the conversation cannot be continued.

Sending e-mails before arrival

Description and scope of data processing

Before our guests arrive, we would like to send a welcome email to those from whom we have received an email address as part of the booking. A few days before arrival, the guest will receive a reservation overview and information about the reservation and available additional services by e-mail.

When we send these emails, this is done via the Guest Management Solution platform of TravelClick Inc, 55 West, 46th Street, 27th Floor, New York, USA. TravelClick has undertaken to handle your transmitted data in accordance with data protection regulations. TravelClick takes all organizational and technical measures to protect your data. By using TravelClick, personal data is transferred to third countries outside the European Economic Area, in particular the USA. We have concluded standard contractual clauses of the EU Commission with TravelClick in accordance with Implementing Decision (EU) 2021/914 of June 4, 2021. The content of these standard contractual clauses can be viewed at <https://eur-lex.europa.eu/legal-content/DE/TXT/HTML/?uri=CELEX:32021D0914&from=DE>

Legal basis for data processing

The legal basis for the processing of data in the context of the booking is our contractual relationship.

Purpose of data processing

By contacting us, we would like to send the guest important information on arrival, facilitate check-in and, if necessary, draw attention to additional services.

Duration of storage

The data will be deleted as soon as it is no longer required to achieve the purpose for which it was collected.

Possibility of objection

You have the option to object to the processing of your data at any time. We have set up the e-mail address datenschutz@andantehotels.com for this purpose.

Contact form/e-mail contact

Description and scope of data processing

If there is a contact form on our website, it can be used to contact us electronically. If you use this option, the data entered in the input mask will be transmitted to us and stored.

These data are: Title, *first and last name*, *e-mail address*, *telephone number (optional)*, *address if applicable and the request*.

Alternatively, it is possible to contact us via the e-mail address provided. In this case, the user's personal data transmitted with the e-mail will be stored.

Legal basis for data processing

The legal basis for the processing of the data is initially our legitimate interest in data processing in the context of establishing contact on the part of the enquirer. If the contact is aimed at the conclusion of a contract, the additional legal basis for the processing is in the context of a contract initiation relationship or contractual relationship.

Purpose of data processing

The processing of the personal data from the input mask serves us solely to process the contact. If you contact us by email, this also constitutes the necessary legitimate interest in processing the data.

The other personal data processed during the sending process is used to prevent misuse of the contact form and to ensure the security of our information technology systems.

Duration of storage

The data is deleted as soon as it is no longer required to achieve the purpose for which it was collected. For personal data sent by email, this is the case when the respective conversation with the user has ended. The conversation is ended when it can be inferred from the circumstances that the matter in question has been conclusively clarified.

If the contact is a pre-contractual relationship (offer or reservation request), the transmitted data will also be stored in our hotel software and used to execute the contract. If there is no contractual relationship, we delete the data after one year at the end of the year.

Possibility of objection

You have the option to object to the processing of your data at any time. We have set up the e-mail address datenschutz@andantehotels.com for this purpose. We would like to point out that in the event of an objection, the conversation cannot be continued or we cannot create any offers etc. All personal data stored in the course of making contact will be deleted in this case.

Support, advice and advertising for corporate clients

Description and scope of data processing

For the support, advice and advertising of corporate customers, we collect and use the contact person, telephone number and postal address in addition to the business partner or potential business partner. We receive the information from various sources, either through an inquiry

(e-mail or telephone), but also via events, trade fairs, business cards received by our sales staff, etc.

No data will be passed on to third parties in this context.

Legal basis for data processing

The legal basis for the processing of the data is initially our legitimate interest in data processing in the context of contacting the inquirer. If the contact is aimed at the conclusion of a contract, the additional legal basis for the processing is in the context of a contract initiation relationship or contractual relationship.

To enhance our services, we manage all data received in the central CRM module within Andante Hospitality Dresden, Erding Betriebs-GmbH. The responsible party is the hotel with which a business contact exists. Central services such as sales, banqueting, reservations and marketing access this data. The legal basis for the processing of the data is our legitimate interest in data processing in the context of centralized management and use of the data of our customers and business partners within the hotel group.

Purpose of data processing

We use this contact data exclusively for our own purposes and for the needs-based design of our own sales activities within the framework of the statutory provisions.

Duration of storage

In principle, there is no deletion period. However, if our sales department has had no contact with the company contact within 3 years, the sales department will decide whether the contact person of the company contact will be deleted.

If the contact is a pre-contractual relationship (offer or reservation request), the transmitted data will also be stored in our hotel software and used to execute the contract. If there is no contractual relationship, we delete the data after one year at the end of the year.

Possibility of objection

As a company contact, you have the option to object to the processing of your data at any time. We have set up the e-mail address datenschutz@andantehotels.com for this purpose. All personal data of the contact person stored for the business partner will be deleted in this case.

Your application for a job advertisement

Internet portals offer the opportunity to apply for advertised positions. If you take advantage of this opportunity as an applicant, the data transmitted to us may be stored and used. These data are *Title, first name, surname. Address, contact details (e-mail address, telephone), cover letter and file attachment with the detailed application.*

We will only use the personal data you provide to process your application for the advertised position. Only persons involved in the application process will have access to your personal data. All employees entrusted with data processing are obliged to maintain the confidentiality of your data. We do not pass on your personal data to third parties unless you have consented to the data being passed on or we are obliged to pass on data due to legal provisions and/or official or court orders.

If your application matches the profile of another job advertisement, we will be happy to forward the application documents. We will obtain your prior consent for this. In this case, your application will be stored in the application pool.

Legal basis for data processing

The legal basis for the processing of the data is the contract initiation relationship or the conclusion of a contract with the applicant. We will obtain prior consent for the forwarding of application documents.

Purpose of data processing

The data transmitted to us will be used exclusively for processing the application by the specialist department and for communication.

Duration of storage

The data will be deleted as soon as it is no longer required for the purpose for which it was collected, at the latest 6 months after rejection. If we wish to keep your application documents for longer than this period, we will ask you beforehand and obtain your consent for longer storage.

In the case of a contractual relationship, we will delete the data received as soon as national, commercial, statutory or contractual retention requirements have been fulfilled.

Possibility of objection

You have the option to object to the processing of your data at any time. To do so, please send an e-mail to the office to which you have sent your application (the advertising office).

Forwarding your data to a credit agency

Description, scope and purpose of data processing

In the event of a credit risk (*name, address, e-mail address, company details and, if applicable, contract and receivables data*), we transmit your data to IHD Gesellschaft für Kredit und Forderungsmanagement mbH, Augustinusstr. 11 B, 50226 Frechen, Germany, and, if applicable, to other cooperating credit agencies for the purpose of credit assessment and to check the deliverability of the specified address and for the purpose of debt collection processing.

For the purpose of deciding on the establishment, execution or termination of the contractual relationship, we also collect or use automatically generated probability values, the calculation of which may include address data, among other things.

Legal basis for data processing

The legal basis for this transfer is Art. 6 lit. b GDPR and Art. 6 lit. f GDPR. Transfers on the basis of Art. 6 lit. f GDPR may only take place insofar as this is necessary to safeguard the legitimate interests of our company and does not outweigh the interests or fundamental rights and freedoms of the data subject which require the protection of personal data.

Possibility of objection

Detailed information on our contractual partner, IHD, within the meaning of Art. 14 GDPR, i.e. the business purpose, the purpose of data storage there, the legal basis, the data recipients of IHD, the right of self-disclosure and the right to erasure and rectification as well as profiling can be found at www.ihd.de/datenschutz

Provision of the website and creation of log files

Description and scope of data processing

Each time our website is accessed, our system automatically collects data and information from the computer system of the accessing computer. The following data is collected:

- Information about the browser type and version used
- The user's operating system
- The IP address of the user
- Date and time of access
- Websites from which the user's system accesses our website
- Websites that are accessed by the user's system via our website

The data is also stored in the log files of our system. This data is not stored together with other personal data of the user. Personal user profiles cannot be created. The stored data is only evaluated for statistical purposes.

Legal basis for data processing

The legal basis for the temporary storage of data and log files is our legitimate interest in data processing in the context of providing our website.

Purpose of data processing

Temporary storage of the IP address by the system is necessary to enable delivery of the website to the user's computer. For this purpose, the user's IP address must remain stored for the duration of the session.

Data is stored in log files to ensure the functionality of the website. In addition, we use the data to optimize the website and to ensure the security of our information technology systems. The data is not analysed for marketing purposes in this context.

These purposes also constitute our legitimate interest in data processing for the provision of our website.

Duration of storage

The data is deleted as soon as it is no longer required to achieve the purpose for which it was collected. In the case of the collection of data for the provision of the website, this is the case when the respective session has ended.

If the data is stored in log files, this is the case after seven days at the latest. Storage beyond this period is possible. In this case, the IP addresses of the users are deleted or anonymized so that it is no longer possible to identify the accessing client.

Possibility of objection and removal

The collection of data for the provision of the website and the storage of data in log files is absolutely necessary for the operation of the website. Consequently, the user has no option to object.

Use of cookies

Description and scope of data processing

Cookies are small files that enable us to store specific information relating to you, the user, on your computer while you are visiting one of our websites. Cookies help us to determine the frequency of use and the number of users of our website, as well as to make our services as convenient and efficient as possible for you.

We also use cookies on our website that enable an analysis of the user's surfing behavior. The following data can be transmitted in this way: Search terms entered, frequency of page views, use of website functions. The user data collected in this way is pseudonymized by technical precautions. It is therefore no longer possible to assign the data to the accessing user. The data is not stored together with other personal data of the user. When accessing our website, the user is informed about the use of cookies for analysis purposes and their consent to the

processing of the personal data used in this context is obtained. In this context, reference is also made to this privacy policy.

Legal basis for data processing

The legal basis for the processing of personal data using technically necessary cookies is our legitimate interest in data processing.

The legal basis for the processing of personal data using cookies for analysis purposes is the consent of the user.

Purpose of data processing

The purpose of using technically necessary cookies is to simplify the use of websites for users. Some functions of our website cannot be offered without the use of cookies. For these, it is necessary for the browser to be recognized even after a page change. The user data collected by technically necessary cookies is not used to create user profiles.

Analysis cookies are used for the purpose of improving the quality of our website and its content. Through the analysis cookies, we learn how the website is used and can thus constantly optimize our offer.

Duration of storage, objection and removal options

Cookies are stored on the user's computer and transmitted by it to our website. As a user, you therefore have full control over the use of cookies. You can deactivate or restrict the transmission of cookies by changing the settings in your Internet browser. Cookies that have already been saved can be deleted at any time. This can also be done automatically. If cookies are deactivated for our website, it may no longer be possible to use all functions of the website to their full extent.

Below we describe in more detail which cookies we use on the site.

These cookies enable us to offer the functions and content of the site tailored to you by saving your preferences. For example, these cookies can be used to save your user data in our forum or to make a language selection. They can also be used to provide interactive information, such as viewing our virtual catalogs or videos.

Overview of the cookies used

We use various cookies in the operation of this website, as described below. You can call up information on the cookies used in the Consent Manager.

Cookie consent with Contao Cookiebar

Our website uses the cookie consent technology of Contao Cookiebar to obtain your consent to the storage of certain cookies in your browser and to document this in compliance with data protection regulations. The provider of this technology is Oveleon GbR, Brückenstraße 7, 51379 Leverkusen, Germany.

When you enter our website, a cookie from the provider is stored in your browser, in which the consent you have given or the revocation of this consent is stored. This data is not passed on to the provider.

The data collected will be stored until you ask us to delete it or delete the cookie yourself or until the purpose for storing the data no longer applies. Mandatory statutory retention periods remain unaffected.

Cookie consent technology is used to obtain the legally required consent for the use of cookies. The legal basis for this is Art. 6 para. 1 sentence 1 lit. c GDPR in conjunction with § 25 TTDSG.

Hosting

We host the content of our website with the provider: ALL-INKL.COM - Neue Medien Münnich, Inh. René Münnich (hereinafter All-Inkl), Hauptstraße 68, 02742 Friedersdorf.

For details on data processing, please refer to All-Inkl's [privacy policy](#).

The use of All-Inkl is based on Art. 6 para. 1 lit. f GDPR. We have a legitimate interest in displaying our website as reliably as possible. If a corresponding consent has been requested, the processing is carried out exclusively on the basis of Art. 6 para. 1 lit. a GDPR and § 25 para. 1 TTDSG, insofar as the consent includes the storage of cookies or access to information in the user's terminal device (e.g. device fingerprinting) within the meaning of the TTDSG. Consent can be revoked at any time.

We have concluded a data processing agreement (DPA) for the use of the above-mentioned service. This is a contract prescribed by data protection law, which ensures that it processes the personal data of our website visitors only in accordance with our instructions and in compliance with the GDPR.

Use of Google services

Google Fonts

We use Google Fonts from Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland, as a service to provide fonts for our online offering. To obtain these fonts, you establish a connection to our own servers in Germany, whereby your IP address is transmitted. There is no connection to Google servers.

The use of Google Fonts is based on our legitimate interests, i.e. interest in a uniform provision and optimization of our online offer.

Further information on Google Fonts can be found [here](#) and in Google's [privacy policy](#).

Rights of the data subject

If your personal data is processed, you are a data subject within the meaning of the GDPR and you have the following rights vis-à-vis the controller:

- You have a **right to information** about the personal data stored about you, about the purposes of processing, about any transfers to other bodies and about the duration of storage.
- If data is incorrect or no longer required for the purposes for which it was collected, you can request that it be **rectified, erased or processing restricted**. Where provided for in the processing procedures, you can also view your data yourself and correct it if necessary.
- If your particular personal situation gives rise to reasons against the processing of your personal data, you can **object to** this if the processing is based on a legitimate interest. The controller will no longer process the personal data concerning you unless the controller demonstrates compelling legitimate grounds for the processing which override your interests, rights and freedoms or for the establishment, exercise or defense of legal claims.
- If the personal data concerning you are processed for **direct marketing** purposes, you have the right to object at any time to the processing of personal data concerning you for such marketing, which includes **profiling to** the extent that it is related to such direct marketing. If you object to processing for the purposes of direct marketing or profiling, the personal data concerning you will no longer be processed for these purposes.

You have the right to **withdraw your declaration of consent under data protection law at any time**. The withdrawal of consent does not affect the lawfulness of processing based on consent before its withdrawal.

Right to lodge a complaint with a supervisory authority

As a data subject, without prejudice to any other administrative or judicial remedy, you have the right to lodge a complaint with a supervisory authority for data protection, in particular in the Member State of your habitual residence or place of the alleged infringement if you consider that the processing of personal data relating to you infringes data protection law.

The supervisory authority to which the complaint is submitted will inform you of the status and outcome of your complaint, including the possibility of a judicial remedy.

You can find more information on the website of the Federal Commissioner for Data Protection and Freedom of Information. Follow the [link](#).

Protection of minors

This service is mainly aimed at adults. We do not currently market specific areas for children. Accordingly, we do not knowingly collect age verification information, nor do we knowingly collect personally identifiable information from children under the age of 16. However, we advise all visitors to our website under the age of 16 not to disclose or provide any personal information through our service. In the event that we become aware that a child under the age of 16 has provided us with personal information, we will delete the child's personal information from our files to the extent technically feasible.

Security

This site uses SSL or TLS encryption for security reasons and to protect the transmission of confidential content, such as requests that you send to us as the site operator. You can recognize this by the fact that the address line of the browser changes from "http://" to "https://". You will also see a lock symbol in the browser line. If SSL or TLS encryption is activated, the data that you transmit to us cannot be read by third parties. We have also taken precautions in the form of technical and organizational measures to protect your data against accidental or intentional manipulation, partial or complete loss, destruction or unauthorized access by third parties.

Adaptation and amendment of the data protection information

We reserve the right to change, update or amend this Privacy Notice at any time. Any revised data processing information will only apply to personal data collected or modified after the effective date.

Status: April 2024